

Vectra Detect Platform Software Update

The Vectra® X-series appliances, B-series appliances, S-series sensors, VM and Cloud Brain, VM and Cloud Sensors, are scheduled to be updated to Vectra Detect for Network software release version 7.2. The Version 7.2 release introduces In-App Support.

Vectra Detect platform enhancements and bug fixes are also included in this release.

Release Schedule

7.2 will have the following release schedule:

- **Customers with Remote Support Enabled:** Customers who have remote support enabled will receive the update on November 1st, 2022
 - You can check if you have remote support enabled under Settings -> Services with Remote Support set to Enabled.
- **Customers Connected to Updater:** Customers who do not have remote support enabled but are connected to Updater will receive updates on November 2nd, 2022
 - You can check if you are connected to Updater under Settings->Services and see that Updater Destination shows as connected, while Remote Support shows disabled.
- **All Other Customers*:** Will be able to download the update on November 2nd, 2022
 - *Note: This does not impact customers that have requested they be pinned to a specific release from support.

In-App Support

Vectra Detect for Network

Starting in 7.2, Vectra is introducing In-App Support. In-App Support includes integrated Guided Tours which invites users on feature journeys through the platform and assists them in configuring Vectra's most important aspects. Furthermore, In-App Support allows for improved product feedback for future features, enhanced experiences, and enables Vectra to provide in-app support mechanisms. This feature is off by default. Admins will be prompted upon log in to disable or enable the feature. For more information, please see the following article: <https://support.vectra.ai/s/article/KB-VS-1606>

Bug Fixes

PLAT-8364: x29v2 NIC Selection Error

This addresses an issue that occurs when attempting to switch between 1G and 10G x29v2 NICs. This has now been addressed.

PLAT-8204: Pair updates with deployment mode (online/offline)

This addresses an issue where offline VHE deployments would be set to use online updates. This has now been addressed.

[PLAT-8879: VMware Console Credential Display](#)

This addresses an issue that occurs when entering incorrect credentials at the command prompt for vSensors results in the incorrect credentials being displayed on the command prompt rather than being masked. This has now been addressed.

[CS-6403: Host-ID Notes Merge Issue](#)

This addresses an issue that occurs when notes and tags were assigned to a host before its named Host-ID is known, were not transferred to the named Host-ID. This has now been addressed.

[CS-6404: System Health Dashboard Displaying Incorrect Status for Network Interfaces](#)

This addresses an issue that occurs when the network interface status is showing wrong status in system health dashboard. This has now been addressed.

[CS-6404: System Health Dashboard Displaying Incorrect Status for Network Interfaces](#)

This addresses an issue that occurs when the network interface status is showing wrong status in system health dashboard. This has now been addressed.

[CS-6509: C2 Detections Against Proxy IP when Proxy is configured](#)

This addresses an issue that occurs in environments with proxies, under some circumstances C2 detections will still trigger against the Proxy IP even though it was configured as a proxy. This has now been addressed.

[SAASAPPS-2584: M365 Sensor](#)

Under some circumstances, M365 detections may not be updating if the access credentials are out of sync. No detections were lost, but processing was delayed if this scenario happened. This has now been addressed and detections will be restored.

[Appendix:](#)

[Will this upgrade perform a reboot of the Brain or Sensors?](#)

This update will not perform any reboot of the Brain or Sensor appliances, nor is any user interaction required.